



## Access Statement

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

*Updated: 11th February 2025*

## Introduction

Situated out in lovely countryside with views of the South Downs. Open every Wednesday and Saturday unless otherwise stated from February to October. Also open every day during [Arlington Bluebell Walk](#). Please read the [visitor information](#) or telephone 01323 485151 for the dates we are open.

The Garden has ramps to allow wheelchair access and benches situated throughout. The Wildflower Meadow has wide mown paths and is generally level. Beatons Wood has a wide circular gravelled path 800 metres long, levelled and lightly gravelled to avoid it being slippery, making it suitable for those with mobility issues, and seats every 150 metres to rest and admire nature's beauty. Slight incline in places but more seats available in those areas.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01323 485151 or [email](#).

## Getting here

The nearest railway station with a taxi service 01323 484444 is Polegate which is 5 miles away, or Berwick 3 miles away. Both these stations are on the mainline from Victoria to Eastbourne.

The nearest bus stop with taxis available on 01323 844464 is Hailsham which is 3 miles away, with buses from Hastings, Heathfield and Eastbourne. There is also a local [Flexibus](#) service (not available Sundays or Bank Holidays).

There are 12 designated accessible parking spaces with free parking on the hardened road verge of Tye Hill Road, adjacent to Bates Green.

[Click here for how to find us](#)

## Entrance

There is a 40 metre walk on concrete to the Bluebell Barn that has a level entrance and wide door, leading to a very large barn with level concrete floor plus ample seats and tables.

A good range of refreshments are served here.

The Gate House where you pay the entrance fee to Bates Green Garden is adjacent to the Bluebell Barn.

Payment can be either in cash or by credit or debit card.

Disabled persons who arrive with their paid carer are admitted free, but the person whom they accompany pays the full entrance charge.

Dogs are not permitted in the Garden but are welcomed in the Wildflower Meadow and Beatons Wood on short leads, so preventing any disturbance to the wildlife. Please contact us regarding assistance dogs.

## Attractions (displays, exhibits, etc.)

Seasonal planting plans are available for the garden.

Around Beatons Wood we have many display panels describing the flora and fauna one might see.

Each year we run a [Photographic Competition](#). Any visitor can enter free of charge. Prizes are as shown on our website. Last year's prize winners are displayed outside the Bluebell Barn along the approach to Beatons Wood and all winning images can be seen in the [online gallery](#).

There is a Memorial Glade in a secluded area by the Lower Pond with 4 seats in which one can sit and reflect on those who are sadly no longer with us.

## Public Toilets

We have one accessible toilet about 35 metres from the Bluebell Barn, with a slight incline and handrail to a wide entrance door. It is large and designed for wheelchair users. It has all the necessary rails, low level washing basin and an emergency alarm cord.

## Contact Information

Address: Bates Green Farm, Tye Hill Road, Arlington, Nr Polegate, East Sussex, BN26 6SH

Telephone: 01323 485151

Email: [info@batesgreengarden.co.uk](mailto:info@batesgreengarden.co.uk)

Website: [www.batesgreengarden.co.uk](http://www.batesgreengarden.co.uk)

Hours Of Operation: 10.00am to 04.00pm on the days we are open.

Local Accessible Taxi: Polegate Taxis 01323 484444

Local Public Transport: None

## Group visits

See the [booking form](#) for more information.